

Paediatric Community Nursing Team

Patient Experience Team

If you have any concerns or need advice about accessing NHS services, you can speak in confidence to the Patient Experience Team on **0800 085 7935** or you can email epunft.pals@nhs.net

This leaflet can be produced in large print, CD, Braille and other languages on request.



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Office Number:
01702 372076

Nurse On Call Mobile No:
07966 792396



What is a Paediatric Community Nurse?

The Paediatric Community Nurse provides care for sick children in their own familiar home environment.

Who does the Paediatric Community Nurse look after?

The nurse looks after children between the ages of 0 to 16 years who would otherwise need to return to hospital or their general practitioner for their care needs.

Early discharge from hospital is encouraged by teaching and supporting children and their families to manage their condition at home.

If you wish to comment on the care your child is receiving from the Paediatric Community Nursing Team, please contact:

Modern Matron, The Old Pharmacy, Rochford Hospital, Union Lane, Rochford, Essex SS4 1RB
Tel: 01702 372076

Where does the Paediatric Community Nurse visit?

Your child can be visited at home, school, nursery, the child minders or wherever they may be staying, provided it is within the Southend/Rochford/Rayleigh or Castle Point districts. Visiting will be by prior appointment.

How can the Paediatric Community Nurse be contacted?

For non urgent enquiries please telephone the secretary on 01702 372076 or leave a message on the answering machine and someone will call you back as soon as possible.

For urgent enquiries please telephone the nurse on call: 07966 792396.

Please be aware this mobile may not be answered immediately as the nurse may already be with a patient, however the nurse will phone you back within 15 minutes.

Where to go for further information

Any of the following people will be happy to contact the Paediatric Community Nurse for you:

- General practitioner
- Health visitor
- School Nurse
- Staff at the paediatric unit
- Staff at the neonatal unit
- Staff at the children's centre

