Freedom of Information Request

Reference Number: EPUT.FOI.22.2550
Date Received: 29.06.2022

Information Requested:

1. Do you currently use digital dictation?
    Yes

2. If yes, who is your provider for digital dictation?
    EPUT use Dragon software & Olympus Dictation

3. If no, what is your process for letter production?
    N/A

4. What is the contract end date for your current digital dictation provider?
    N/A – these are perpetual software licences

5. Do you use outsourced transcription or speech recognition or both?
    No

6. Who are your suppliers for each?
    N/A

7. What is the contract end date for these suppliers?
    N/A

8. What EPR and PAS system is used?
    Paris
    Mobius
    EMIS
    SystmOne
    Excelicare
    Theseus
    IAPTUS

9. What is your current letter turnaround time target (from appointment to letter sent to the GP)?
    We are not commissioned to have standard target from appointment to letter.

10. Are you compliant with this target?
    N/A

11. Do your teams suffer from letter backlogs due to capacity?
    No

12. How many secretarial/admin staff are employed to support outpatient letter production?
    Essex Partnership University NHS Foundation Trust currently employ 84 psychiatric community medical secretaries supporting the production of outpatient letters.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link https://eput.nhs.uk